

Section B

Systems Thinking in Top-Down Policymaking

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# The Standard (Top Down) Policymaking Frame

- Smart, beneficent, and skilled policymakers save the world
- There are big problems in the world and they need big solutions
  - ► FDA, CDC, NIH, Medicare
- Complexity science to illuminate the choices for big policymakers

# Conventional Role of Technocrats in Standard Policy Frame

- Make a great model of the problem that identifies the best thing to do
- Communicate the model to the policymaker
- Policymaker picks the best course of action (and thanks the technocrat)

# The Role of Systems Thinking in Top-Down Applications

- Offer policymaker illumination
  - Unanticipated threats
  - ► Things to monitor
  - Political levers

- Challenge of communication
  - Complex models hard to explain
  - Develop trust
  - Co-developing the model using participatory strategies

# Broader Scope of Policy Models

- Illumination extends to the political landscape
- Shift the ecostructure of power and control
  - Wolman understood that the mayor didn't hold all the cards
  - ▶ Wolman illuminated the landlords and engaged them in the decision

### Public Health Triumvirate

- Technocrats + Politicians + Civic Leaders
  - All three at the table
  - ▶ All three sharing illumination about the nature of their problem
- Common strategic error in public health: missing one of the triumvirate
  - ► Technocrats informing just the policymaker
  - Policymakers playing to just the civic leaders
  - ► Technocrats working directly with civic leaders
- Towards an inclusive top-down ecostructure
  - ► Top-down policies that are not inclusive run into obstacles
  - Wolman made sure he was talking to the civic leaders

# Parenting Analogy

- Neglectful parents
  - ▶ I don't love you, do what you want
- Authoritarian parents
  - ▶ I love you, do as I say
- Permissive parents
  - ▶ I love you, do what you want
- Authoritative parents
  - ▶ I love you, let's illuminate the problem

### Federalists and Anti-Federalists

- Alexander Hamilton
  - Most Americans are self-centered rabble
  - Need enlightened gentleman to run things and get them right
  - National control

- Thomas Jefferson
  - Inherent dignity and responsibility of everyone
  - Town hall decision-making as the basic approach to policy
  - Local control

## The Road Ahead

- Engage the public health triumvirate in participatory model building
- Illuminate their shared problem
- Motivate continued attention to key levers and benchmarks

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